

GLS / C / 718 -23

CIRCULAR

21st September 2023

Unauthorized School Bus Transport

Dear parent,

It has been brought to our attention that an unauthorized school bus operator has been advertising student transportation services to students of GEMS Legacy School (GLS). Please be aware that this company has not been authorized by GLS to provide these services to GLS students, nor do we have any legal or commercial relationship with them. As per regulations, all school bus operators in Dubai must have a valid contract with the school to which they are providing student transportation services and be approved by the Dubai Roads and Transport Authority (RTA). Our primary focus is child safeguarding and student health and safety and for this reason, we only contract with reputable, licensed school bus operators, such as STS Group, who are licensed and audited by the RTA.

As a responsible school, we have the duty of care to ensure that our students travel on regulator-approved and legally compliant transport, and this includes informing you when we have concerns with child safeguarding on school buses.

GLS has a longstanding relationship with STS and can confirm that every bus driver and bus guardian employed with STS is meticulously vetted through references and police checks to ensure they are of good standing and safe to work with students at our school. In addition, STS provides the latest on-bus technology to monitor student safety and employee performance.

Private arrangements made with unlicensed or unauthorized school bus operators place students at significant risk. GLS monitors the services provided by STS, including school arrivals and dispersals and ensuring each student boards the right bus. Our school prides itself on ensuring that the transportation of our students is well-organised, punctual and prioritises health and safety above all else.

The RTA has been informed that this company is offering student transportation services to GLS without our authorization and will be monitoring our school and taking appropriate action.

Please be safe and only use the school bus services of STS, as they are approved by us, fully licensed, regulated, and focused on the safeguarding of your children.

Warm regards,



Asha Alexander

Principal

Executive Leader - Climate Change

آشا ألكسندر

مديرة المدرسة

الرئيس التنفيذي - تغير المناخ