

GLS/C/1233-26

CIRCULAR

19 April 2026

SCHOOL TRANSPORT SERVICES – RESUMPTION UPDATE

Dear Parents,

As we prepare for the return to in-person learning, we would like to provide you with an important update regarding school transport services.

Transport services will resume from **Tuesday, 21st April 2026**, in line with the school's reopening schedule subject to KHDA approval.

Our transport provider, **STS Group**, is fully prepared to support this transition. All buses, drivers, and bus guardians are in place, with full operational readiness across our fleet, systems, and control center. Throughout this period, our teams have remained engaged in ongoing safety training, vehicle readiness, and wellbeing initiatives to ensure a safe and seamless return to service.

The safety of students remains our highest priority. School transport continues to be one of the safest and most regulated forms of mobility in the UAE, helping to reduce traffic congestion around schools while ensuring structured, supervised journeys for students. Enhanced safety protocols and our **Guidelines for Emergency Response – Critical National Alerts** have been reviewed and reinforced across all operations.

To support a smooth and safe journey for all students, we kindly ask for your support in reminding children to follow the guidance provided by the Bus Guardian, Driver, and school staff. This helps ensure a consistent, safe, and comfortable experience for everyone on board.

While our immediate priority is to support the safe return of students to school, STS will communicate separately regarding transport fees and any related adjustments.

Our transport teams are working closely with the school to finalize routes and timings. You will receive updates through the school's usual communication channels, as well as via the **GEMS Connect App (Transport Service by STS Group)**, which provides real-time notifications and service updates.

We kindly ask all parents to ensure that notifications are enabled on the GEMS Connect App and that contact details are up to date, so you receive the latest information without delay.

We appreciate your continued understanding and cooperation, and we look forward to welcoming students back on board.

Warm regards,


Asha Alexander أشا ألكسندر

Principal مديرة المدرسة

Executive Leader - Climate Change الرئيس التنفيذي - تغير المناخ